

Wedding Hair Terms and Conditions



Wedding Day Prices

Services	2024 Prices	2025 Prices	Estimated Duration
Bridal Hair	£150	£160	1 Hour 15mins/ 1 Hour 30mins
Bridesmaid Hair	£80pp	£90pp	45 mins/ 1 Hour per person
Mother of the Bride or Groom	£80pp	£90pp	45 mins/ 1 Hour per person
Flowergirls 12years and under	£40pp	£40pp	45 mins per person
Travel Fee	60p per mile over 10miles	70p per mile Over 10miles	
Bespoke Services - such as a second hairstyle later in the evening	On quotation		

Wedding Day Booking

-A minimum spend of £310 is required (2024) / £430 is required (2025) (minus travel expenses) when booking your Wedding Day hair with Hair by Katie Crabb.

-Securing your Wedding Day booking: £50 (2024) / £75 (2025) is required to secure your wedding date. This amount will be deducted from the final wedding day invoice. Without this booking fee, the date cannot be secured.

-The booking fee is non-refundable for any reason (this includes acts of God, fire, pandemic, illness, strike and/or extreme weather)

- Travel for weddings more than 10 miles from my location (DA1 5RE) are additional and are calculated at 60 pence (2024) / 70pence (2025) per mile.

-Additional expenses such as toll charge, congestion charge and parking will be included in the quote.

-If the booking requires Katie to leave their location (DA1 5RE) prior to 5 am, overnight accommodation may be required the night before the wedding and invoiced to the client separately. This will be discussed in your quote.

- Full balance for your wedding day hair is due 1 month before the wedding e.g. Your wedding date is 1st June 2024, your balance will be due on 1st May 2024.

Trial Prices

Services	2024 Price	2025 Price	Estimated Duration
Bridal Hair	£150	£160	2 Hours
Bridesmaid Hair	£80pp	£90pp	1 Hour per person
Mother of the Bride or Groom	£80pp	£90pp	1 Hour per person
Travel Fee	60p per mile over 10miles	70p per mile over 10miles	

Trials

- Trial prices are separate to the wedding day costs as they are a separate service.
- Securing your Trial: 100% of the hair trial balance will be required 24 hours (2024)/ 7days (2025) prior to the appointment. This is non-refundable.
- Trials are held Monday - Thursdays between 9am and 4pm at your home address, unless previously discussed. Trials take 2 hours per bride and 1 hour per adult bridesmaid/mum.
- Trials are carried out around 3 months before the wedding, this way your hair will be very similar in length, colour etc that it'll be on the wedding day.
- If you are unhappy with the hair trial for any reason you must inform me immediately so I can correct any issues.
- Trials are for booked brides only. No trials are carried out without a wedding day booking fee.
- You should have 3 inspiration pictures that you like of a similar hair colour, thickness/ length to your own.

Cancellation

- Should you want to cancel your wedding day booking between the date of booking and up to 6 months prior to your wedding, your booking fee will be retained but no further payment needs to be made.
- Should you want to cancel your wedding day booking between 3- 6 months prior to your wedding date 50% of the quoted balance will be required and any booking fees paid will be retained.
- Should you want to cancel your wedding day booking within 2-3 months of your wedding date 75% of the quoted balance will be required and any booking fees paid will be retained.
- Should you want to cancel your wedding day booking within 1 month of your wedding date 100% of the quoted balance will be required and any booking fees paid will be retained.
- Once the booking has been confirmed and the booking fee has been paid to secure the date, booked services and numbers may not be reduced below the minimum spend of £310 (2024) / £430 (2025) (excluding travel).
- Cancelling your trial services within 1 week of your appointment - 100% of the quoted balance will be required.

Illness/ Contraindications

- If it becomes apparent that clients have symptoms of any contagious viruses/ skin diseases which include but are not limited to covid 19, head lice, I reserve the right to refuse the hair service to avoid the serious risk of cross-infection and contamination. Services will not be refunded.
- Yourself and members of your bridal party should inform me of any issues that may affect the use of any hair equipment or products prior to the service. This includes but is not limited to sensitivities, allergies and medical conditions.

Client Responsibility

-I reserve the right to refuse service to the client or members of the booked party for, but not limited to, abusive language and threatening/ inappropriate behaviour. If Katie experiences such behaviour on the day your booking will be terminated and will be strictly non- refundable.

-Clients and anyone receiving hair services agree to release the hairstylist from liability for any skin complications due to allergic reactions.

-I highly recommend you take out wedding insurance.

Photography

-You agree that I, Hair by Katie Crabb may use any photography for publicity/ promotional purposes which include but are not limited to the company's website and social media pages unless you state otherwise in writing.

- Professional photos can be shared with myself once you have received them to feature on my website,, social media pages and for advertising purposes, Please inform me of the photographers details so I can credit them or contact them for photos that I can use.

Assistants and additional hairstylists

-If an additional hairstylist/ assistant is needed for larger bookings, £80 per assistant + any additional expenses such as travel/accommodation will be quoted to you.

-If Hair by Katie Crabb recommends another supplier, whether this be another hairstylists or other wedding supplier the responsibility of that booking and that service is with both yourself and the supplier. I cannot be held accountable.

Covid 19

-Bookings that have been affected by Covid 19 that require a new date will require the client to communicate with Katie to check availability. Hair by Katie Crabb will aim to transfer to booking to the new date at no extra cost however if the new date is

unavailable, the cancellation terms above apply. Bookings changed to a different year may be subject to a price increase.

Payment

- Payment can be made via BACS to: Katie Crabb
- Cheques and card payments will not be accepted.
- Full balance for your wedding day hair is due 1 month before the wedding e.g. Your wedding date is 1st June 2024, your balance will be due on 1st May 2024.

Data Protection

- Katie will not share any of your personal details such as phone numbers, email address, or home address beyond Hair by Katie Crabb.

Insurance Certificates

- Katie's Insurance Certificates can be supplied on request but must't be shared publicly.

COMPANY CANCELLATION POLICY PLEASE READ

-In the unfortunate event that Katie is unable to perform services on the trial date or wedding date, for any reason, including but not limited to sickness, accident, weather, etc, a full refund of the services not provided, will be returned. Every effort will be made to replace the artist at short notice where possible, but this can't be guaranteed and is subject to a replacement artists availability.

PLEASE NOTE:

A COPY OF THESE TERMS & CONDITIONS WILL BE SENT TO YOU UPON BOOKING REQUEST. THESE TERMS AND CONDITIONS MUST BE FOLLOWED AT ALL TIMES.

ONCE YOU HAVE PAID YOUR BOOKING FEE AND SECURED YOUR WEDDING DATE WITH HAIR BY KATIE CRABB YOU ACCEPT THESE TERMS AND CONDITIONS AND ARE AGREEING TO THIS CONTRACT.

Signed by Katie Crabb

Hair by Katie Crabb